

"What I've learned is that there are a lot of things that we do, I do, that everyone does - [and] we don't know why we're doing it. We just do things because that was the way we were taught. Based on that, all of our prior experiences have shaped the way we look at what's happening. That often skews our perspective. So what I've learned [from the CFI] is that even when I'm teaching a class and when I'm using a variety of metrics to see what's happening, there's always a different perspective I'm missing. I've learned that from going around to different workshops—both as a participant and a facilitator. One of the things I love about jmUDESIGN in particular is that you're interacting with a variety of participants... and in all of the discussions there were different viewpoints I would have never considered. You are never finished developing the craft of teaching."

Michael Kirkpatrick