Student Programs and Services

Academic Affairs Mission Statement
Phone: (540) 568-6616
Web site: http://www.jmu.edu/acadaffairs/mission.htm

Our mission is to provide an exceptional educational experience, designed to meet the changing needs of our students in society and dedicated to achieving the highest level of excellence within our academic programs.

We strive to focus on the student both as an individual and as a member of the global community. Our faculty are dedicated mentors who are scholars, innovative teachers, and models of responsibility and accountability. Our staff are creative and talented colleagues who are committed to providing a supportive environment that facilitates learning and development.

Student Affairs Mission Statement
Phone: (540) 568-3685
http://www.jmu.edu/stuaffairs/

We are committed to preparing students to be educated and enlightened citizens who will lead productive and meaningful lives.

Campus Services

Bookstore
211 Bluestone Drive, MSC 2902
Phone: (540) 568-6121
Fax: (540) 568-7029
Web site: http://www.jmu.edu/bookstore

The JMU Bookstore stocks all textbooks used by the academic schools and departments, as well as a large selection of general and technical books. The store also sells school, office and computer supplies, software, clothing, gifts, magazines and greeting cards. For students’ convenience, the bookstore provides the following services
- Special orders for books
- Textbook buy back
- Gift certificates
- Film processing
- Bus tickets
- Computer services

Card Services
Warren Hall, Third Floor, MSC 3532
Phone: (540) 568-6446
Fax: (540) 568-1749
Web site: http://www.jmu.edu/cardctr/

Card Services issues the JMU access card, which is the official identification card for all members of the university community. The JAC allows access to various campus facilities and services. It is also used for meal plans, dining dollar declining balance accounts and FLEX declining balance accounts, all of which are administered by Card Services. FLEX declining balance accounts are honored for purchases or services in the following areas: bookstore, on-campus copy centers and copy machines, game room, library fines, Mister Chips convenience store, postal services, University Health Center, University Recreation Center, Printing Labs located across campus, Masterpiece Theatre, Parking Services, UPB movies, on-campus vending machines, Warren Hall Ticket Office and all dining services locations as well as many off campus locations such as Chaneilos, Biltmore Grill, IHOP, Latalia, Blimpies, Chilis, China Express, Luigi’s, Movie Max, Pargos, RT’s Chicken, Spanky’s and Subway, The Look, Carribean Tan, Dominios Pizza and more to come.

For more information on JAC, declining balance accounts and meal plans, including prices, restrictions and guidelines, contact Card Services.

Copy Center
Medical Arts Suite 31, MSC 5722
Phone: (540) 568-3263
Fax: (540) 568-3832
The University Copy Centers are owned and operated by the university as a service to the campus community. There are two locations conveniently operating extended hours and providing a full range of photocopying services. Academic coursepack service, copyright permission service, full color copying, digital copying and digital file storage, network printing, binding, laminating and express photocopying service is available. Please visit our Web site at http://www.jmu.edu/copycenter. Hours of operation vary according to location. All centers are closed for university holidays.

Center for Multicultural/International Student Services
Warren Hall, Room 245, MSC 3504
Phone: (540) 568-6636
Fax: (540) 568-3360
Web site: http://www.jmu.edu/multicultural

The Center for Multicultural/International Student Services strives to celebrate the diversity of our students by fostering student growth and development, heightening awareness, and educating our constituents regarding ethnic and cultural diversity.

Our purpose is:
- To assist the university in its goal of recruitment of multicultural and international students, faculty and staff
- To increase the retention of multicultural and international students through a host of program services designed to assist these students in achieving their academic and career aspirations
- To encourage the development of a climate in which the accomplishments of multicultural and international students are appreciated
- To create an environment through which multicultural and international students can continue to be an active part of the mainstream of campus life

The office works diligently to provide the following services:

Recruitment and Retention
- Site visits and recruitment fairs
- Transition Program
- Academic Follow-up
- Mentor Program
- Educational Skills Development
- High School Male Academy and Female Institute

Cultural Programming and Awareness
- Campus wide events featuring our multicultural education series, special programs and performances
- Educational activities including diversity workshops
- Social activities such as homecoming step show, dances and receptions
- International Week celebration

Student Support
- Monthly newsletter
- Semester cultural calendar
- Resources & referrals to our library, scholarship and internship information
- Student Organization advising
- Assessment and evaluation

International Student Development
- Transition America: International Student Orientation
- Cultural Exchange Program
- Friendship Families: for community support and an introduction to U.S. family life
- Madison International – Ashby Hall
- Annual International Student Leadership Conference

Leadership Development
- Organizational Roundtable
- Leadership Training Programs
- Assistance or sponsorship for leadership conferences
For more information about these services, contact the Center for Multicultural/International Student Services.

**Convenience Store**

*Phone:* (540) 568-3922

JMU’s on-campus convenience store, Mister Chips, is owned and operated by the university. It sells a wide variety of products including snacks and beverages, health and grooming aids, newspapers, greeting cards, novelties, flowers and balloons. Mister Chips also provides film processing.

**Counseling and Student Development Center**

*Varner House, Room 101, MSC 0801*

*Phone:* (540) 568-6552

*Fax:* (540) 568-8096

*Web site:* [http://www.jmu.edu/counselingctr/](http://www.jmu.edu/counselingctr/)

The Counseling and Student Development Center provides mental health services, developmental skills assistance and human relations services to the student community. Through individual therapy, group counseling and psycho-educational programming, the center helps students to:

- Resolve personal conflicts
- Deal with emotional distress
- Develop more effective and satisfying lifestyles
- Overcome sexual abuse trauma
- Improve interpersonal relationships
- Recover from substance abuse
- Enhance educational development

In addition to counseling and therapy, the center provides consultative services and psycho-educational programs to students, faculty members, administrators and parents. Consultative services provide individuals the opportunity to consult with a counselor and obtain assistance in assessing a problem, considering how to help someone who may be having personal or mental health difficulties and/or obtaining information about psychological and mental health services. Consultation can also assist with referrals to mental health providers in the Harrisonburg community. Psycho-educational services provide a variety of workshops and presentations (such as stress management, interpersonal communication, family dynamics and weight and eating concerns) to assist students with their academic success and personal well being.

Services are available to all full-time students; limited services are available to part-time students. The center is staffed by psychologists and counselors. All contacts with the center are treated on a confidential basis unless other arrangements are made. Appointments can be made by calling the center or stopping by the office. In case of a mental health emergency after regular office hours, call the campus police for assistance at (540) 568-6911.

**Dining Services**

*Gibbons Hall, Entrance 7, MSC 0901*

*Phone:* (540) 568-6751

*Fax:* (540) 568-3478

*Web site:* [http://www.jmu.edu/dining/](http://www.jmu.edu/dining/)

Nutrition is important throughout life, and the college years are no exception. JMU Dining Services is one of the largest departments at the university, supporting the academic life of the entire community seven days per week with convenient, tasty meals and refreshments. The department serves the entire campus in 14 different venues across campus, ranging from espresso bars to cheeseburgers.

Students need Dining Services in varying amounts and ways. Those who live on campus rely heavily on the department for both sustenance and an enhanced quality of life. Full-time and part-time students residing off campus usually need fewer on-campus meals, but Dining Services provides a haven for between classes. In addition to being a source of good, nutritious meals, the various dining facilities offer a way to join in campus life and make friends.

To meet the varied needs of individual students, Dining Services provides different meal plans. All on-campus residents may choose from among three meal plans, which come with the “Student Housing and Food Contract.” They are the 19-Meal Plan, the 14-Meal Plan and Any-11-Premier Meal Plan. All of these plans provide the student with more good food at less cost per meal than any other means available. Commuters, who do not automatically have meal plans, may purchase any of the on-campus plans and have the additional options of a ten, five and three meal plan.
The department also offers declining balance accounts that operate similar to a debit card. Students using this plan, called Dining Dollars, get a 5-percent discount and pay no sales tax on anything they buy. Cash sales are also welcome at all Dining Services locations. For information, questions or to purchase meal plans, call Card Services or stop by Warren Hall, Third Floor. Brochures and information may be obtained from the Dining Services Administration Office located in Gibbons Hall, Entrance 7.

Disability Services
Wilson Hall, Room 107, MSC 1009
Voice/TDD: (540) 568-6705
Fax: (540) 568-7099
Web site: www.jmu.edu/disabilityser

The Office of Disability Services ensures that the university complies with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act (ADA). Section 504 and the ADA guarantee the rights of all students with documented disabilities equal access to an education, which is limited only by personal ability and not by their disability.

Our mission is to assist the university in creating an accessible community where students with disabilities have an equal opportunity to fully participate in their educational experience at JMU. We cooperate through partnerships with students, faculty, and staff to provide reasonable accommodations, services and programs that enable equal access and encourage and assist students in the development of independence, responsibility and effective self-advocacy.

Individuals eligible for services include, but are not limited to, those with
- Learning Disabilities
- Attention Deficit/Hyperactivity Disorder
- Mobility/Orthopedic impairments
- Deaf and Hard of Hearing
- Blindness and Low Vision
- Traumatic Brain Injuries
- Chronic Illnesses such as diabetes, cystic fibrosis, epilepsy, etc.
- Psychiatric disorders

Depending on a students special needs, the following services may be available to JMU students with documented disabilities:
- Assessment of disability-related needs
- Specialized academic advising
- Consultation/Liaison with faculty and other university departments
- Academic support services
- Learning strategies
- Alternative testing accommodations
- Special Housing Requests
- Books on Tape
- Paratransit – campus transportation services for mobility impairments

In order to provide effective and reasonable accommodations, students will be required to provide documentation of their disability. Documentation should indicate the student's current level of functioning. It should also state the diagnosis of a disability, indicate the substantial limitations resulting from the disability and provide a justification for reasonable accommodations. Guidelines for the documentation of a disability can be requested from Disability Services or found at the following Web site: www.jmu.edu/disabilityser/documentation.htm. This information will help Disability Services provide each student with appropriate, reasonable accommodations and support services.

For more information on how to secure accommodations for students with disabilities or for information about policies, procedures and resources regarding services for students with disabilities, contact this office.

Educational Support Programs
Wilson Hall, Room 215, MSC 1010
Phone: (540) 568-6597
Fax: (540) 568-6719

Educational Support Programs include First-Year Experience and Orientation, Community-Service Learning and Disability Services. First-year students are provided opportunities to be oriented to the
university, make connections with peers and faculty, and become involved in exciting programs that integrate academic and social aspects of the first year experience. Orientation programs provide JMU students opportunities to welcome and support first year students by serving as orientation program assistants and first year orientation guides.

Community-service programs allow students to learn and develop through active participation in thoughtfully organized community service. Students, faculty, staff and community agencies partner to help prepare students for lifelong community service and civic engagement. Alternative break programs are student led and developed service trips to locations in the United States and abroad. Most trips occur spring break week, but trips are offered during most academic breaks. America Reads and Community Work Study, part of the Federal Work Study financial aid program, place students in elementary schools to tutor in reading and in community service agencies that address a variety of community needs.

Disability Services provides support services and coordinates accommodations for all currently enrolled students with a documented disability. See “Disability Services” for more information.

Facilities Management
University Services Building, Room 207B, MSC 7001
Phone: (540) 568-6181
Fax: (540) 568-6026

Facilities Management is responsible for planning, acquiring, building, maintaining, managing and directing the capital assets of the university. Maintenance includes heating, cooling, integrated waste management, grounds cleaning and beautification. Routine maintenance and cleaning services for campus residential facilities are provided by Facilities Management through the Office of Residence Life. Facilities Management is also responsible for integrated pest management, utilities, The Edith J. Carrier Arboretum, transportation services for the university and the Locksmiths shop. Emergency services can be obtained by calling 568-6101 Monday-Friday, from 7:30 a.m. to 11:30 p.m. During nights, weekends, and holidays, please call Campus Police 568-6911.

Mail Services
Warren Hall, MSC 0001
Phone: (540) 568-6257
Web site: www.jmu.edu/postoffice

JMU Mail Services is a fully functional Post Office serving the entire JMU community. We also offer a wide variety of mailing supplies, UPS shipping service, fax service, on demand delivery and much more. There is a USPS stamp vending machine outside our office in Warren Hall and one in the Festival Building. There are USPS drop boxes, as well as JMU Mail Services drop boxes, located throughout the University for your convenience.

Student mail is delivered between 10:00 a.m. and 4:00 p.m. with deliveries from UPS, DHL, FedEx, etc. throughout the day. Packages too large for mailboxes are received into our computer system. Notification slips are put into student mailboxes and e-mails are sent to the student. Any outgoing mail received after 4:00 p.m. will be postmarked the following business day. All outgoing UPS packages are picked up Monday through Friday at 3:00 p.m.

Office of Affirmative Action
1017 Harrison St., Harrisonburg, VA , 22807, MSC 5802
Voice/TDD: (540) 568-6991
Fax: (540) 568-7992
Web site: http://www.jmu.edu/affirmact/

The Office of Affirmative Action promotes the practice of and adherence to the equal opportunity policies of James Madison University. Bringing diversity to JMU, the program assists in the identification and recruitment of qualified individuals who normally have been underrepresented in the university. It also sponsors workshops on various subjects such as sexual harassment, disabilities, affirmative action, etc. The Office of Affirmative Action also provides a place where individuals who feel that they have been subjected to harassment or discrimination due to race, color, national origin, religion, gender, age, veteran status, political affiliation or disability can file a complaint for an impartial resolution. Inquires may directed to the Office of Affirmative Action.

Office of Judicial Affairs
Fredrickson C101, MSC 2901
Phone: (540) 568-6218
Fax: (540) 568-2807
Web site: http://www.jmu.edu/judicial
The Office of Judicial Affairs is committed to promoting student learning, civic responsibility and, in partnership with others, developing the environment necessary for the university to best achieve its educational mission. For further information about the Office of Judicial Affairs, call or visit our Web site.

Office of the Registrar
Warren Hall, Room 504, MSC 3528
Phone: (540) 568-6281
Fax: (540) 568-3499
Web site: http://www.jmu.edu/registrar/

The Office of the Registrar is responsible for the following activities:
- Add and drop registration procedures
- Athletic certification
- Class schedule preparation
- Commencement activities
- Degree audits
- Diploma issuance
- Enrollment verifications
- Student records
- Transfer credit evaluation
- Transcript issuance

Registration Services is located in Warren Hall, Room 302. For information regarding veterans affairs and graduation, students should contact Student Record Services on the fifth floor of Warren Hall or call the Office of the Registrar at (540) 568-6281.

Ombudsperson
Taylor Hall, Room 499, MSC 3509
Voice: (540) 568-3550
Fax: (540) 568-2344

The president of the university has empowered a member of the student affairs staff to serve as ombudsperson. The Ombudsperson is committed to providing students with impartial, independent and confidential support regarding university policy, procedure and regulations. Through collaboration with the student, the Ombudsperson
- Facilitates the resolution of student issues and concerns
- Provides direction to students on procedure and regulations
- Provides confidential, impartial facilitation of communication

The current Ombudsperson is Rick Larson, who can be reached at larsonrd@jmu.edu.

Orientation and First-Year Experience
Wilson Hall, Room 215, MSC 1010
Voice: (540) 568-1787
Fax: (540) 568-6719
Web site: http://www.jmu.edu/orientation/

JMU provides a variety of exciting and interactive programs and services to support new students’ transition to the university. All freshmen entering in the fall semester attend a one-day orientation program in July, a five-day program in August and various programs during the fall and spring semesters. Transfer students entering in either semester attend separate orientation programs. For all new students entering in the spring semester, orientation activities are offered prior to the beginning of the semester. All orientation programs provide new students with academic advising, information about educational opportunities and insights on how to be a successful student. There are numerous opportunities to meet new people, learn about key academic resources, and get involved in campus and community activities. Specific programs in July and August are designed for parents and family members. To obtain more information about orientation and other opportunities for first-year students, call or visit our Web site.

Parking Services
Parking Deck, 381 Bluestone Drive, MSC 1301
Phone: (540) 568-3300
Web site: www.jmu.edu/parking/

All vehicles parked on property owned, operated or leased by James Madison University are required to display a valid JMU parking permit. For information regarding the university’s parking regulations
refer to the *Parking and Traffic Regulations Handbook*. A copy of the handbook may be obtained free of charge upon request at the Parking Services office. Updated information can be obtained throughout the academic year by accessing our Web site. For additional questions and concerns contact Parking Services between 7:00 a.m. and 4:30 p.m. Monday through Friday.

**Public Safety**

Shenandoah Hall, MSC 6302  
Phone: (540) 568-6913  
Fax: (540) 568-7926  
Web site: http://www.jmu.edu/pubsafety/index.shtml

The Office of Public Safety consists of law enforcement and safety services. The office supports and advances the educational purposes of the university through the provision of a safe and secure environment for learning, working and personal development.

**Police**

The university police are commissioned officers with comprehensive law enforcement powers. University police continually patrol JMU’s campus and facilities, providing full-service protection to the JMU campus community.

The Campus Police Cadet Program carefully screens and trains students to aid the university police. Cadets are on duty from 7 p.m. until 2 a.m. each weeknight and until 3 a.m. on weekends. Cadets are responsible for patrolling the campus and securing academic and administrative buildings each evening. In addition, they provide escort services to students walking across campus. When cadets are off duty, university police officers escort students as needed.

**Safety**

The university safety engineer is responsible for conducting safety surveys and inspections; investigating fires, hazardous material spills and other dangerous conditions and providing environmental and workplace safety and health awareness training.

**Residence Life**

Huffman Hall, MSC 2401  
Phone: (540) 568-6275  
Fax: (540) 568-6280  
Web site: http://web.jmu.edu/reslife/

The Office of Residence Life oversees multiple functions related to living and learning at James Madison University. Offices and programs within the department focus on student learning, student development, and successful transitions throughout the university experience. This department includes the First-Year Involvement Center (FYI), Residential Learning Programs, Housing Operations and Business Operations.

FYI focuses on the development of first-year students by offering many services specifically targeted toward this group. Residential Learning Programs oversees the selection, training and supervision of residence hall staff, develops policies and procedures for hall operations, and administers the delivery of programs and services designed to promote student success. Housing Operations manages all university-sponsored housing facilities, including the administration of contracts and room assignments. Business Operations coordinates all maintenance and housekeeping services and manages residence hall summer projects. For more information, visit our Web site or call any of our offices below.

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<tr>
<th>Business Operations</th>
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<tr>
<td>Director’s Office</td>
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<td>FYI</td>
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<td>Housing Operations</td>
<td>540.568.4663</td>
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<tr>
<td>Residential Learning Programs</td>
<td>540.568.3501</td>
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**Student Government Association**

Taylor Hall, Room 203, JMU Box 3523  
Phone: (540) 568-6376  
Fax: (540) 568-6377  
Web site: http://sga.jmu.edu/

Students, faculty and administration share the responsibility for governing JMU. They are represented on the University Council, on its commissions and on standing and special committees reporting to these bodies.
The Student Government Association collectively represents the university student population. SGA promotes the welfare of students by providing the medium through which students can actively voice their concerns, and by serving as a liaison between the students, faculty and administration at JMU.

**Student Handbook**

Web site: http://www.jmu.edu/judicial/handbook.shtml

The student handbook contains a wealth of information about university policies and regulations, university facilities and student organizations.

For the convenience of students, the student handbook can be accessed online at www.jmu.edu/judicial/handbook.shtml.

**Student Success**

MSC 1012  
Phone: (540) 568-3787  
Fax: (540) 568-8027  
Web site: http://www.jmu.edu/stusuccess

Student Success is the name of JMU’s collaborative, campus-wide effort to coordinate programs and support services based on cohesive educational goals. Focusing on academic achievement, career development, planning, decision-making and leadership development. Student Success programs are designed to help students assume responsibility for learning so they can complete seamless transitions into, through and out of the university. The Student Success Learning Center (Wilson Hall) houses the Office of Student Success Programs, Academic Advising and Career Development, Educational Support Programs (Community Service-Learning, Disability Services, First Year Experience/Orientation), Written and Oral Communication Support, Science and Mathematics Learning Center, an Assessment Lab, The James Madison Center, University Information @ Wilson, and Supplemental Instruction. The Student Success Service Center (Warren Hall) houses Card Services, Financial Aid and Scholarships, Registration Services, Student Financial Services, University Information @ Warren and Warren Box Office along with several student center resources: Center for Multicultural/International Student Services, Dining Services, Office of Sexual Assault Prevention and Women’s Resource Center, lounges and Post Office. The Student Success Welcome Center in Sonner Hall houses the Office of Admissions, On-Campus Recruiting, and University Information @ Sonner.

**University and College Centers**

Taylor Hall, Room 200, MSC 3501  
Phone: (540) 568-3341  
Fax: (540) 568-6444  
Web site: http://www.jmu.edu/ucenter/

Through facilities, services, programs and resources, the James Madison University & College Centers department responds to the needs of the entire JMU community. The Centers provide experiential learning opportunities, which support the university’s mission of student learning and development. The University & College Centers department reflects a broad range of programs and services, which represent all members of the university community. The facilities serve as a community center for the campus. Physically, the University & College Centers are the gathering places for the campus, with meeting rooms, assembly spaces, lounges and support services available. Philosophically, they are places where ideas come to life, learning is put into practice and the various constituencies of the campus find common ground.

The University & College Centers department is comprised of the following units.

**Events & Conferences**

Taylor Hall, Room 233, MSC 3501  
Phone: (540) 568-6330  
Fax: (540) 568-6444  
Web site: www.jmu.edu/ucenter/events/

Events & Conferences provides a comprehensive approach to the coordination of services necessary for campus events as well as coordination of scheduled meetings and conferences throughout the year.

**Facilities Services**

Taylor Hall, MSC 3501  
Phone: (540) 568-6330
Five buildings house the programs and services which the University & College Centers provide for the JMU community. They are Grafton-Stovall Theatre, Warren, Taylor, and Phillips Halls, and College Center on the East Campus. In addition, the University Information central facility is located in Sonner Hall. The Facilities Services area addresses physical concerns in these spaces.

**Student Organization Services**
Taylor Hall, Room 211, MSC 3501
Phone: (540) 568-6613
Fax: (540) 568-6444
Web site: http://www.jmu.edu/ucenter/sos/

Student Organization Services houses Clubs & Organizations, Fraternity/Sorority Life, and the University Program Board and is located in Taylor Hall. SOS provides a wide range of educational, social and cultural events, as well as support services for all JMU student clubs and organizations. Student Organization Night at the beginning of each semester offers an opportunity for all students to meet members of clubs, learn about organizations and discover how to become involved with them.

**Clubs and Organizations**
Taylor Hall, Room 205A, MSC 3501
Phone: (540) 568-6613
Fax: (540) 568-6444
Web site: http://www.jmu.edu/ucenter/sos/

Clubs and Organizations provides services to the more than 260 recognized student organizations at JMU and provides information about recognized student organizations to the JMU community. Programs such as C.E.O.Workshop Series, fund raising workshops, Officer Transition Workshops and Brown Bag Lunches provide members, officers and advisers of student organizations with opportunities to educate themselves and improve their organizations. Students are invited to stop by and learn more about involvement opportunities at JMU. Student organizations offer students a leadership laboratory in which to apply their knowledge and skills.

**Fraternity/Sorority Life (Greek Life)**
Taylor Hall, Room 205A, MSC 3501
Phone: (540) 568-8157
Fax: (540) 568-2382
Web site: http://www.jmu.edu/ucenter/sos/fsl

The University and College Centers work with the fraternities and sororities to foster cooperation and communication among the chapters, the university and the community. The staff advises the Inter-Fraternity and Panhellenic Councils and also works with the individual chapters in promoting leadership, involvement and service. The University and College Centers are committed to the development and growth of the fraternity and sorority community by implementing programs and workshops to facilitate the many aspects of Fraternity/Sorority Life.

**University Program Board**
Taylor Hall, Room 203, MSC 3501
Phone: (540) 568-6217
Fax: (540) 568-3424
Web site: http://upb.jmu.edu

Campus entertainment is scheduled through the University Program Board, a student organization advised through the University and College Centers. Concerts, films, speakers, trips and numerous other activities designed to complement the educational mission of JMU are arranged by the UPB. The board also solicits collaborative programs with other student organizations, university departments and schools. Committees for which students may volunteer include film, club, musical events, global awareness and contemporary issues, tickets, technical services, publicity, public relations, financial management, internal student development and communications.

**Taylor Down Under**
Taylor Hall, Room 102, MSC 3511
Phone: (540) 568-7853
Web site: http://www.jmu.edu/ucenter/tdu/

Taylor Down Under, located on the ground floor of Taylor Hall, includes the office of Off-Campus Life and TDU Services, the Corner Pocket Game Room and TDU Coffee Bar and Bakery. The TDU lounge area was developed with the commuter student in mind but has become a popular hang out for all students. This area offers computers for student use, daily newspapers, television, evening entertainment on the TDU Stage, comfortable futons and tables and a University Information site.
University Information at Taylor, operated by student employees and managed by TDU Services, is one of four sites across campus for front line information about JMU and the Harrisonburg community. Off Campus Life is concerned with the needs and education of our commuter students who are preparing to live off campus. OCL offers regular office hours, a Web site, updated housing listings, educational programs and conflict resolution along with locker rentals and lunch refrigeration. Our award winning UDAP program (Utility Deposit Assistance Program) is coordinated through TDU.

**University Information**

Web site: [http://www.jmu.edu/ucenter/uinfo/](http://www.jmu.edu/ucenter/uinfo/)

University Information is a network of information sites located on campus to provide assistance with academics, on and off campus events, directions, area tourist sites and travel information, as well as general questions about daily life at JMU; such as who-to-go-to-for-what and what kiosks are available to check e-mail, surf the Web, and register for classes. Locations and phone numbers are below.

- Welcome Center: Lobby of Sonner Hall – xUINFO; e-mail: jmu-info@jmu.edu
- UI at Taylor: Taylor Hall, 1st floor – x87853
- UI at College Center: College Center, 2nd floor – x82592
- UI at UREC: Lobby of University Recreation – x88700

**University Health Center**

University Health Center, MSC 7901  
Phone: (540) 568-6177  
Fax: (540) 568-7803  
Web site: [http://www.jmu.edu/healthctr/](http://www.jmu.edu/healthctr/)

The University Health Center is committed to providing quality medical care and health education focused on helping students learn more about their personal health and wellness and treating acute illnesses and concerns. The center is staffed by the following personnel:

- Physicians, nurse practitioners and registered nurses who administer health care in a confidential and professional manner
- The Office of Sexual Assault Prevention and the Women’s Resource Center offers consultation, crisis intervention, programming and referral services. This office is located in Warren Campus Center, Room 404 or can be reached by calling (540) 568-2831.
- Health and wellness educators, and a registered dietician who provide resources and information on health concerns, wellness issues and conduct programs of interest in the residence halls and for student organizations. They also administer the REACH (Reality Educators Advocating Campus Health) Peer Education Program. Topics include substance abuse, sexual health, general health, eating disorders and nutrition.
- Clinical staff that participate in a multidisciplinary team for eating and exercise behaviors

To be eligible for treatment, students must have a current, completed health record on file at the University Health Center. Furthermore, the Code of Virginia requires that all full-time students provide documentation of their immunizations.

**University Recreation**

University Recreation Center, MSC 3901  
Phone: (540) 568-8732  
Fax: (540) 568-8701  
Web site: [http://www.jmu.edu/recreation/](http://www.jmu.edu/recreation/)

University Recreation promotes and advances healthy lifestyles through participation opportunities, educational experiences and supportive services. Our qualified staff is committed to excellence and attentive to the developmental needs of our participants.

In 1996, James Madison University opened its doors to a 140,700 square foot Recreation Center (UREC). All recreational programs are centralized in this multi-level complex (located near the JMU Convocation Center) to offer the JMU community a comprehensive menu of recreational and educational opportunities.

All six of our programming areas — Adventure, Aquatics and Safety, Fitness and Nutrition, Group Fitness and Wellness, Intramurals, and Sport Clubs offer activity and program sign-ups at the Program Registration desk, located by the Welcome Center. Our Equipment Center specializes in all adventure and recreation equipment check-out, as well as locker and towel service.

Our facility occupies three levels of recreation space.

Incorporated into our six programming areas, we are also offer both massage and yoga and are currently working on a low ropes course as part of our new TEAM Challenge program. UREC is also
home to thirty one different sport clubs, as well as the Sport Club Executive Council. We also host a variety of special events throughout the academic year, such as our annual Homecoming 5K, Reach Out Climb event, and Biathlon event. For more information on our programs, facility, and special events please visit our Web site.

Withdrawal from the University
Huffman Hall, Section A, Room 101
Voice: (540) 568-2804
Fax: (540) 568-6280

The JMU Ombudsperson assists students who are considering withdrawing from the university after the first three weeks of the semester. The student and staff member discuss personal, financial and academic implications of withdrawal. The staff member can provide the student with the proper withdrawal request forms and assist in their completion. Page 30 contains detailed information about the specific withdrawal process.